

# Park Lane Practice



In December 2019, 112 patients responded to our **'Friends & Family'** test. Thank you to all patients that took the time to do this 😊

*This test asks a patient how likely they would be to recommend our service to their friends & family*

28 patients completed a handwritten response to the test

84 patients completed a txt reply to the test

- 77** would be extremely likely to recommend us
- 30** would be likely to recommend us
- 2** would do neither
- 0** would be unlikely to recommend us
- 3** would be extremely unlikely to recommend us
- 0** did not know if they would recommend us or not

*If you would like to view the additional comments patients made, please ask at reception*